Hertfordshire County Council
Job Outline

JOB TITLE: Crew Commander

REPORTS TO: Watch Commander

DEPARTMENT: Community Protection

Purpose of the Job

Maintain same operational competencies as a Firefighter with the additional requirement to provide support to the management of the watch.

Main Areas of Responsibility

Inform and educate your community to improve awareness of safety matters	• Promote safety matters to inform your community • Facilitate learning through demonstration and instruction
Take responsibility for effective performance	• Take responsibility for personal performance • Establish and maintain effective working relationships with people • Develop your own skills to improve performance
Save and preserve endangered life	• Conduct a search to locate life involved in incidents • Rescue life involved in incidents • Provide treatment to casualties • Support people involved in rescue operations
Implement action as incident commander to resolve operational incidents	• Take charge of small incidents • Control and extinguish fires • Resolve incidents other than those involving fire or hazardous materials • Support people involved in an operational incident • Debrief personnel to review and learn from the incident
Protect the environment from the effects of hazardous materials	• Mitigate damage to the environment from hazardous materials • Decontaminate people and property affected by hazardous materials • Support people involved in hazardous materials incidents
Support the effectiveness of operational response	• Collect information on risks in your community • Collect information on resources in your community • Maintain internal resources

Support the development of colleagues in the workplace	• Communicate your own skills and knowledge to colleagues • Support development of colleagues
Deliver training and assessments to improve and measure performance	• Present information to watch members • Organise and implement practical activities to aid learning • Measure the performance of watch members
Provide support role to Watch Manager	• Carry out administration tasks • Lead a small team of Firefighters when carrying out specific tasks or take charge of small incidents

The duties and responsibilities listed above describe the post as it is at present. The post holder is expected to accept any reasonable alterations that may from time to time be necessary.

Equality and Diversity

Hertfordshire County Council is determined to take action to ensure that our belief in diversity and equality of opportunity is integral to everything we do. It will inform every area of activity; from the way we provide services to the way we employ our staff. It is a central responsibility of all councillors, managers, staff and partners. The council's equality policy 'Putting People First' is available on hertfordshire.gov.uk, on the internal intranet or from your line manager.

Health and Safety

It will be the duty of every employee while at work to take reasonable care for the Health and safety of themselves and of other persons who may be affected by their acts or omissions at work.

Additional Information: Code of Practice on the English Language Requirements for Public Sector Workers

Public Authorities must ensure that all members of staff in customer facing roles, whatever their nationality or origins, are able to communicate the English language fluently with the general public, verbally and in written format.